



The window and door fabricator of choice

NEW BUILD HOUSING GUARANTEE

Emplas will replace any product or component within the following periods from the original date of supply should any of following conditions occur:

PVC-U PROFILE - 10 YEAR GUARANTEE

White and Woodgrain profile which fails to meet colour stability, shape retention or impact strength. It is important to note that the reaction of dark coloured profiles to temperature extremes is far greater than white.

GLASS - 5 YEAR GUARANTEE

Sealed Units are guaranteed against materials defects and moisture penetration into the sealed unit cavity. The Guarantee does not cover unit damage or breakage and is subject to the unit being glazed in accordance with BS6262 and BS7412.

HARDWARE - 2 YEAR GUARANTEE

Window handles, Patio handles, Stainless Steel Chrome, Stainless Steel Gold and Stainless Steel Satin door furniture: durability and appearance of the surface
Standard White and Black PVC-U and Composite door furniture: durability and appearance of the surface
Shootbolts, Espagnolette Bars, Door Locks, Friction Stays: materials defects or mechanical failure

EXCLUSIONS

Damage caused by accident, neglect, misuse and wear and tear.

After your defect liability period with your homebuilder ceases but within your Emplas warranty, failed materials will be provided as non-chargeable, but a charge will be levied for Emplas personnel to attend and install the item in question. Failed goods can be provided on a supply only basis if requested.